

3333 K Street, NW, 3rd Floor Washington, DC 20007-3558 202.295.1660 www.oig.lsc.gov

LSC-OIG HOTLINE ADVISORY

Recent Phishing Attacks - Intuit QuickBooks Alert

July 21, 2022

As part of its Hotline Advisory Alerts, the Office of Inspector General (OIG) for the Legal Services Corporation (LSC) is notifying grantees with the following information on recent phishing/malware attacks on businesses that use Intuit QuickBooks. We understand that some LSC grantees use QuickBooks.

Security notices from Intuit advised of several cybercrime phishing schemes against QuickBooks users. In a notice dated May 25, 2022, Intuit warns of one scheme where the user is told by the perpetrator that a temporary hold was placed on their account pending verification of account information. In a notice dated April 28, 2022, Intuit warns of another scheme where the perpetrator confirms receipt of payment by the user for a fake invoice. The messages then direct the account holder to click on a link or to complete verification, resulting in the downloading of malware or offer a phone number where scammers are prepared to extract valuable personal or financial data from the caller.

Users should take a moment and think before reacting to emails or phone calls that contain a sense of urgency and need for quick response. In addition, users should refrain from clicking on links or downloads in both emails and text messages. For example, users should access their accounts through the official website and not through links provided in messages.

Link to Intuit Security Notices: Security notices | Intuit Security Center.

The OIG encourages grantees to report incidents of cybercrime to the FBI's Internet Crime Complaint Center (IC3): https://www.ic3.gov/. In addition, under LSC Grant Terms and Conditions (17), grantees must notify the LSC OIG Hotline within two business days of discovering that you have been the likely victim of a cyber incident.

Prior OIG warnings on ransomware attacks against grantees:

Hotline Advisory: Recent Phishing and Ransomware Attacks (July 13, 2021).

Hotline Advisory: Grantee Mitigates Impact of a Ransomware Attack (May 06, 2021).

Fraud Alert: Ransomware Attacks Fraud Alert (October 02, 2020).

If you have any questions or would like additional information about this or any other Fraud Corner article, please contact Daniel O'Rourke, Assistant Inspector General for Investigations, LSC OIG, at (202) 295-1651, or by email at dorourke@oig.lsc.gov.