

Strategic Plan At-A-Glance



OUR MISSION

The Legal Services Corporation (LSC) Office of Inspector General (OIG) was created in 1989 as an independent and objective oversight authority, pursuant to the 1988 Inspector General (IG) Act Amendments. The OIG serves to help LSC achieve its mission, ensure compliance with requirements, and prevent fraud, waste, and abuse. While LSC management is ultimately responsible for ensuring the effectiveness of their internal controls, we provide an independent check on their efforts and perform the IG mission by carrying out objective audits, investigations, and other reviews that:

Prevent, deter, and detect fraud, waste, and abuse, and hold wrongdoers accountable.

Promote economy, efficiency, and effectiveness in LSC programs and operations, including grantees' operations and performance.

Keep LSC management, the Board of Directors, and Congress fully and currently informed of significant issues, risks, or deficiencies.



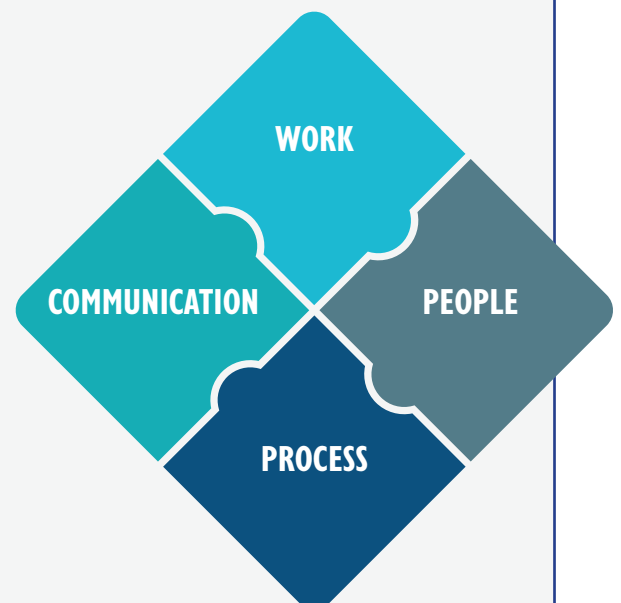
OUR VISION

We strive to be a highly effective, nimble, responsive, and innovative oversight and advisory organization that identifies opportunities for improvements in the federally funded civil legal aid program. We share LSC's mission of advancing the principle of equal access to justice in ways that also promote program integrity, accountability, and transparency.



OUR STRATEGIC GOALS

1. **Work:** Make a difference through timely and high-impact oversight engagements.
2. **People:** Promote strong teamwork and performance by fostering a skilled and creative workforce.
3. **Process:** Advance effective operations by focusing on continuous improvement and innovation of internal policies, processes, and business practices.
4. **Communications:** Maximize OIG's impact by optimizing stakeholder engagement and innovatively and broadly promoting our insights and recommendations.





HELP STOP FRAUD, WASTE, AND ABUSE

LSC INSPECTOR GENERAL HOTLINE



HOTLINE@OIG.LSC.GOV

OIG.LSC.GOV/OIG-HOTLINE

800-678-8868

REPORT VIOLATIONS OF LAW AND LSC REGULATIONS:

CONFLICTS OF INTEREST, IMPROPER USE OF FUNDS, TRAVEL,
PAYROLL, CONTRACT FRAUD, THEFT, BRIBERY, KICKBACKS,
CYBER-CRIMES

OFFICE OF INSPECTOR GENERAL

LSC | America's Partner
for Equal Justice

LEGAL SERVICES CORPORATION

Your complaint may be made anonymously. You can request that your identity be kept confidential. See the OIG website for details.

Office of Inspector General Legal Services Corporation

Thomas E. Yatsco, Inspector General
1825 I (Eye) St., NW, Suite 800
Washington, DC 20006
202.295.1660

www.oig.lsc.gov